



The Institute of
Internal Auditors
Australia

SOPAC[®]

O N L I N E

TUESDAY 16 JUNE
FORESIGHT • INSIGHT • CLARITY • FOCUS

SOPAC® ONLINE

The **SOPAC® Online Conference** will feature a selection of keynote and technical sessions from the SOPAC® 2020 program which was unable to be conducted in March due to COVID-19.

The program will be structured into four distinct segments. This will allow participants the flexibility to select topic areas of most interest to them as well as provide ample breaks away from the computer if attending all sessions.

Speakers will be presenting live on the day and the online platform will allow interaction between delegates and speakers through a chat box. Recordings of the sessions will also be available to catch-up on any missed sessions or rewatch later. The themes and topics that will be presented at SOPAC® Online are:

Foresight - Sessions covering emerging issues and disruption

- > Technology change drivers – Seeing beyond the 2020 Vision
- > Truth decay – Determining fact from fiction

Insight - Sessions exploring current risk management issues and methodologies

- > Staying in the game of risky business
- > FitRisk – Auditing and improving the health of your risk management

Clarity - Sessions to enhance personal skills of the profession to improve effectiveness

- > The future of work – Will you fit in?
- > Leadership resilience – Holding it together in tough times

Focus - Sessions providing insights on application of internal audit methodology

- > “Agile” auditing in practice – How it is used at Airservices Australia
- > Three Lines of Defence (3LOD) revisited – Insights from the IIA Global review

[Click here to register](#)

Sponsor



Block 1 - Foresight - Sessions covering emerging issues and disruption

9.00am – 9.10am **Opening and Welcome**

9.10am – 9.55am **Technology change drivers – Seeing beyond the 2020 Vision**

Take a look into the future and explore how technology is currently shaping and how it will redefine our work and personal lives. This session will explore the exponential speed of technology and how it is being embedded into business platforms, what organisations need to do take advantage new technology, keeping technology under control and to stay ahead of the curve in keeping pace technology driven change, focussing on:

- › The impacts of technological revolution - The emergence of the AI domain
- › What's coming next – The impact of faster, smaller and smarter technology
- › The technology power shift – The empowerment of the individual
- › Risks and opportunities – What should be on your radar

Anders Sorman Nilsson, Futurist, Innovation Strategist

9.55am – 10.00am **Session transition break**

10.00am – 10.45am **Truth decay – Determining fact from fiction**

With rise of digital media, the world is full of instantly available information. Everyone, from subject matter experts to the person on the street is able to provide information and commentary on almost any topic. This begs the question of what information should you believe.

- › Understanding how the speed and volume of digital media may blur the truth
- › Addressing the challenge of increasing reliance on opinion over fact
- › Strategies to read between the lines to determine what is the real information
- › Putting a sceptical lens over the information you see and gather as part of your audit work
- › Strategies to give you confidence in truth source

Professor Nick Enfield, Sydney Initiative for Truth, The University of Sydney

10.45am – 11.15am **STRETCH BREAK**

Block 2 - Insight - Sessions exploring current risk management issues and methodologies

11.15am – 12.00pm **Staying in the game of risky business**

Disruption and innovation can be said to be a business norm in today's environment. Even though most organisations have this on their radar, the underlying challenge lies with the organisational approach in addressing the associated risk that arise from disruption and pursuit of new opportunities. This session will explore current risk management thinking and approaches to meet the challenge of disruption risk.

- › Defining disruption risk – Is it the new black swan or the business norm?
- › Balancing risk and opportunity in a disruptive environment
- › What do boards, audit committees, management and internal auditors need to be looking for when assessing disruption risk?
- › Resilience vs Anti-fragility – Being prepared to fail and build strength from your mistakes
- › Practical steps in addressing innovation and disruption risk and making the most of change

Paul Chivers, Director, Riskfacilitator

12.00pm – 12.05pm **Session transition break**

12.05pm – 12.50pm **FitRisk – Auditing and improving the health of your risk management**

Awareness of risk is essential to stay ahead in business, but even more critical is how an organisation goes about managing their risks. This session will walk you through process of auditing, maintaining and improving the health of your organisation risk management.

- › Signing up - The importance everyone being a risk manager
- › Boot camp - Training the team. A people and capability uplift across the 3 lines of defence
- › Health check - Keys to great risk assessments
- › Finger on the pulse - Using a range of metrics to track your progress – “Risk in Motion”
- › Running the race - Embedding risk management into day-to-day operations
- › Winning results - Using agile risk management frameworks for smart decision making
- › Maintaining momentum - Motivating and incentivizing for risk. The need to redefine risk

David Tattam, Director Research and Training, Protecht

12.50pm – 1.20pm **STRETCH BREAK**

Block 3 - Clarity - Sessions to enhance personal skills of the profession to improve effectiveness

1.20pm – 2.05pm The future of work – Will you fit in?

Hear insights from one of Australia's thought leaders on the future of work, as Andrea Clarke shares her view, predictions and strategies for you as an individual and what organisations should be doing now to effectively adapt to and succeed in the future of work.

- › The workplace of the future – What does it look like and what are the ground rules?
- › The technology enablers of the workforce of the future
- › Why leading organisations are embracing innovative workforce models
- › What about you? Changing your mindset to adapt and succeed in the new age workforce
- › Working in teams with no-one standing beside you – Building effectiveness in virtual teams
- › Opportunities and challenges for organisations and individuals in adapting to the future of work

Andrea Clarke, Founding Director, CareerCEO

2.05pm – 2.10pm Session transition break

2.10pm – 2.55pm Leadership resilience – Holding it together in tough times

With many organisations and people having experienced a challenging year so far, the need for a proactive approach to building resilience could not be more critical. This session will explore tools, strategies and techniques to build leadership resilience for yourself and your organisation.

- › Defining organisational and personal resilience
- › Importance of maintaining positivity during times of duress
- › Effective communication strategies during difficult times
- › The essence of holding it together – Personal traits and tips and techniques that will see you through
- › Meeting the challenge of leading yourself and your team through difficult situations

Paul Lyons, Manager Partner, Mental Toughness

2.55pm – 3.25pm STRETCH BREAK

Block 4 - Focus - Sessions providing insights on internal audit application

3.25pm – 4.10pm “Agile” auditing in practice – How it is used at Airservices Australia

In today's fast changing environment, more and more internal audit teams are applying agile audit techniques to keep ahead of risk and controls issues within their organisations. This session will explore a case study on how agile auditing is used at Airservices Australia.

- › Using scrums and sprints – How we use it and make it work
- › The challenges of introducing “agile” into audit planning, execution and reporting
- › How to ensure quality outcomes when applying an “agile” approach
- › Realising the benefits of applying “agile” to internal audit

Bronwyn Davies PMIIA CIA, Chief Auditor, Airservices Australia

4.10pm – 4.15pm Session transition break

4.15pm – 5.00pm Three Lines of Defence (3LOD) revisited – Insights from the IIA Global review

Over the years there had been much debate over the structure and responsibilities of the 3LOD, often referred to as the blurring of the lines. To help address these questions, The IIA has undertaken a global review of 3LOD to explore how this framework applies to the current business environment and what it may look like in the future.

- › Overview of the changing nature of assurance
- › Practical Insights and trends from the Global Review – What are the CAEs of the world thinking?
- › Defining responsibilities and outcomes for management, risk and internal audit
- › Balancing governance and control with today's fast-moving business needs
- › Determining the best model for assurance – What will 3LOD look like in the future?

Jenitha John CIA QIAL, Three Lines of Defence Working Group Chair, IIA Global; Senior Vice Chairman of The IIA Global Board of Directors

5.00pm – 5.05pm Closing remarks

Speakers



Anders Sorman Nilsson

Futurist, Innovation Strategist

A global thought leader since 2005, Anders works across four continents as a speaker, futurist and author. Anders is regularly featured in BRW, ABC National Radio, The Financial Review, Qantas Magazine and Sky News. His latest book, "Digilogue: how to win the digital minds and analogue hearts of tomorrow's customer" is available now and provides an invaluable insight into the consumer mindset of the 21st century. His clients include Apple, Johnson & Johnson, Eli Lilly, SAP, HP, Fuji Xerox, People's Choice Credit Union, Pernod Ricard (and more!).



Andrea Clarke

Founding Director, CareerCEO

A dedicated and dynamic communicator, Andrea's scope of work has involved filing breaking news from Washington D.C., delivering humanitarian aid programs into Iraq and fighting to stop the genocide in Darfur. Navigating major career transitions, Andrea used these lessons to create 'CareerCEO' – a business that empowers people to prepare for the future of work. The CareerCEO Emerging Leaders Program is routinely delivered into top ASX businesses including Bunnings, Lendlease and Telstra.



Professor Nick Enfield

Sydney Initiative for Truth, The University of Sydney

Nick Enfield is Professor of Linguistics at the University of Sydney and Director of the Sydney Social Sciences and Humanities Advanced Research Centre (SSSHARC). Nick Enfield co-founded the Sydney Initiative for Truth, a network of scholars from a wide range of disciplines across the University of Sydney who are concerned with combatting the phenomenon of 'truth decay' in science, politics, and everyday life. He has published more than 20 books and more than 150 scholarly articles. His research on how language is used in social interaction has won international awards.



Paul Lyons

Manager Partner, Mental Toughness

Paul Lyons is an FCA and experienced recruitment business leader and adviser with over 30 years as CEO within the Asia Pacific region for Michael Page and as Co-Founder/ CEO for listed recruitment group Ambition. Since 2015 he has been Managing Partner of Mental Toughness Partners, a network of coaches assisting leaders and organisations in measuring and developing their mental toughness and resilient leadership.



Paul Chivers

Director, riskfacilitator

Paul Chivers is the Founding Director of riskfacilitator and has over 22 years' experience in developing, implementing and introducing risk management frameworks, programs and systems worldwide. Paul's heuristic approach is focused on risk intent, process and practice. He has worked in a range of industries internationally, which include project and event management, TV and film, aviation, education, sport & recreation, healthcare and defence.



Bronwyn Davies PMIA CIA

Chief Auditor, Airservices Australia

Bron Davies has held senior leadership roles for more than 15 years working across both the private sector and public sector, at state and federal level. Over her career Bron has been responsible for leading her teams to deliver internal audit, risk management, compliance and fraud prevention, and she has even been the anti-money laundering and counter terrorist financing officer for a financial institution. She is currently the Chief Auditor for Airservices Australia, which provides air traffic control services covering 11% of the globe, and aviation fire fighting services across the country.



David Tattam

Director Research and Training, Protecht

David is an experienced risk management practitioner with a primary focus in Enterprise Risk Management and Operational Risk Management. He is the founder, and current Director of Research and Training at The Protecht Group, a global company headquartered in Sydney, Australia, focused on delivering risk management software, training, advisory and consulting to a wide client base including financial services, retail, transport, entertainment and government. The Protecht Group has presence across Australia, New Zealand, Slovakia, Austria and most recently opened in London to serve the UK and European markets.



Jenitha John CIA QIAL

Three Lines of Defence Working Group Chair, IIA-Global; Senior Vice Chairman of the IIA Global Board of Directors

Jenitha John is an experienced executive with more than 26 years of corporate experience in diverse industries traversing the primary, secondary and tertiary sectors. For the past 16 years, she paralleled her executive role by having served as a non-executive director of both public and private sector entities. Being a Chartered accountant, a Chartered Director, a Certified Internal Auditor (with the coveted Quality in Internal Audit leadership certificate) and a Harvard Alumni bears testimony to her being fully versant on governance, risk management and internal controls facing the corporate world and through her corporate experiences, she developed much insight on corporate governance, strategic, financial and operational matters faced by organisations.

How to register

Online Registration

Register online at www.iaa.org.au and follow the prompts. Each delegate must complete a separate online registration form. Please note this is a secure website.

Registration forms

Alternatively registration forms can be scanned and returned by email: conferences@iaa.org.au

IIA-Australia members must be financial at the time of registration to be eligible for the member rate.

Please complete and return the registration form along with full payment. Each delegate must complete a separate registration form.

Registration closing date and log-in details

IMPORTANT: Registrations will close at Midday (AEST) Friday 12 June 2020.

For this event, IIA-Australia will be utilising a third-party webinar platform, Cahoot Learning.

Upon registering you will receive a confirmation email from IIA-Australia. On Monday, 15 June 2020 you will receive an email from Cahoot Learning with your log-in details to the live event. All attendees registered for the live event will also receive a recording, which will allow you to catch-up on missed session and review sessions at a later date.

Conference fees

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST).

CPE

Attendance for block will provide 1.5 CPE hours.

Attendance to the full day will provide 6 CPE hours

SOPAC® Online Registration Fees 2020

	Block 1 – Foresight 9.00am – 10.45am	Block 2 – Insight 11.15am – 12.50pm	Block 3 – Clarity 1.20pm – 2.55pm	Block 4 – Focus 3.25pm – 5.05pm
Member	\$65	\$65	\$65	\$65
Non-Member	\$115	\$115	\$115	\$115

IIA-NZ members can attend at IIA-Australia member rates. To access these rates, please return the following form to conferences@iaa.org.au.



Internal Audit is **uniquely positioned** to shape a risk-aware culture and **influence the behaviours** of those around it.



Registration form & tax invoice



SOPAC® Online 2020

1. PROVIDE PERSONAL DETAILS – please use block letters

Title Prof Dr Mr Mrs Ms Miss Other

Family name

Given name

Postnominal CIA® CCSA™ CGAP™ CFSA™
 CRMA™ GradCertIA QIAL™ Other

Position

Organisation

Address for correspondence

City/State Country Postcode

Telephone ()

Facsimile ()

Mobile

Email

Name as you wish it to appear on name badge

Please indicate your membership number

IIA Member

IIA-NZ Member

2. CONFIRM REGISTRATION TYPE AND FEES

Block 1 - Foresight - 9.00am to 10.45am

Member \$65

Non-Member \$115

Block 2 - Insight - 11.15am to 12.50pm

Member \$65

Non-Member \$115

Block 3 - Clarity - 1.20pm to 2.55pm

Member \$65

Non-Member \$115

Block 4 - Focus - 3.25pm to 5.05 pm

Member \$65

Non-Member \$115

TOTAL REGISTRATION FEES \$

IIA-NZ members can attend at IIA-Australia member rates. To access these rates, please return this form to conferences@iia.org.au

3. PAYMENT DETAILS

Method of payment (please choose an option)

1. I wish to pay by credit card*

* 1.05% surcharge for Amex | 1.23% surcharge for Visa/MasterCard | 3% surcharge for Diners

Please complete the following

Visa MasterCard Amex Diners

Total amount in AUD \$

Credit Card Number

Expiry Date

Name of Card Holder

Signature

2. I will transfer the above sum to the

Account Name: The Institute of Internal Auditors – Australia

Bank: Westpac Banking Corporation

Address: 84 King Street, Sydney NSW 2000

Branch (BSB): 032003

Account Number: 478233

Swift code: WPACAU2S

When sending payment by telegraphic transfer from overseas, please add AUD\$20.00 for bank fees. The delegate is responsible for all fees associated with the transaction. To enable us to identify your payment, please ensure that your name and **SOPAC® Online** appear on the transfer.

Please email a record to accounts@iia.org.au.

4. RETURNING FORM

Please return form and payment to

Institute of Internal Auditors – Australia

email: conferences@iia.org.au

Each delegate must complete a separate registration form

General enquiries

conferences@iia.org.au

Tel +61 2 9267 9155

Tel Toll free (within Australia) 1800 236 366

www.iia.org.au

Sponsorship enquiries

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DEFINITIONS

The word 'event' refers to all our conferences, workshops, webinars, members meetings, professional development training courses, dinners and other networking occasions.

INVOICING, PAYMENT & REGISTRATION

If an invoice is requested for an event, payment must be received within 14 days of the invoice date. The registration for events will not be processed until full payment is received. The registration fees includes certificate of attendance, lunch and morning and afternoon tea.

CANCELLATION FEES

All cancellations must be notified in writing to IIA-Australia. No refunds will be given for non-attendance. The following cancellation fees apply:

- Cancellations received 15 days or more before the event: 15% fee applies
- Cancellations received between 14 days and 8 days before the event: 25% fee applies
- Cancellations received within 7 days before the event: 100% fee applies

CANCELLATION BY IIA-AUSTRALIA

We reserve the right to alter published programs, speakers and venues without prior notice. However, events are intended to be provided as advertised. Professional development training courses are subject to sufficient participant numbers. If the event has to be cancelled, you will be notified at least one week in advance of the event. Our liability is limited to a full refund of the event fee only. No compensation will be paid for any other costs incurred by the delegate, such as travel or accommodation. IIA-Australia accepts no liability if an event is cancelled or postponed for reasons beyond our reasonable control.

TRANSFERRING YOUR PLACE TO SOMEONE ELSE

If you are unable to attend an event, you can send someone else in your place provided that person meets the entry requirements of the event. Please notify us in advance so that we can update our delegate list. If the replacement delegate is not entitled to attend at the same price (for example if an IIA-Australia member sends a non-IIA-Australia member in his or her place) then the difference in fees must be paid before the event is held.

TRANSFERRING FEE TO ANOTHER EVENT

Transferring your registration to another event 15 or more days prior to the event incurs a fee of 10% of registration fees. Transferring registration to another event within 14 days prior to the event is not permitted.

LIABILITY

IIA-Australia does not accept responsibility for anyone acting as a result of information or views expressed by speakers. Delegates should take specific advice when dealing with specific situations. Opinions expressed are those of individual speakers and not necessarily those of the IIA-Australia.

INTELLECTUAL PROPERTY

The Intellectual Property Rights in the events are owned by, and shall remain vested in, the IIA-Australia and/or its appointed training provider(s).