



**The Institute of Internal Auditors
Education Day 2020**

**From Hindsight to Insight and Beyond
3 & 10 November**



**The Institute of
Internal Auditors
New Zealand**

From Hindsight to Insight and Beyond

**Join us for a virtual experience spread over two half days:
Tuesday 3 November and Tuesday 10 November.**

With the uncertainty of possible COVID-19 restrictions and to ensure the safety of delegates, Education Day has gone virtual.

Each of the two days are broken into three sessions starting at 8:45am and concluding around 12:30pm. Breaks for refreshments or catching up with peers from around the country are included.

We have not compromised on content or quality; possibly only the catering - that is up to you.

Education Day 2020 is particularly targeted to those with up to six years of internal auditing (or similar) experience. More experienced practitioners are welcome to attend. Their knowledge and wisdom will be highly beneficial during group exercises. Everyone will learn by doing and sharing.

How to register

Register online at www.ianz.org.nz

The session link will be sent to delegates the day prior, along with background material for the sessions registered.

CPE

Attendance for either session will provide 3.5 CPE hours.

Attendance at both sessions will provide 7 CPE hours.

A CPE certificate will be emailed to those registered following the sessions attended.

Education Day Registration Fees 2020

Sessions	Member Early Bird (expires on 30 October)	Member Standard	Non-Member
Both half day sessions: 3 & 10 November	\$250.00	\$270.00	\$320.00
3 November session only	\$135.00	\$145.00	\$195.00
10 November session only	\$135.00	\$145.00	\$195.00

Three or more registrations from the same organisation receive a 10% discount.

All fees are quoted in New Zealand dollars and are exclusive of GST.



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Session One: Tuesday 3 November

8.45am - 9.00am

Opening Keynote: Shagen Ganason



9.00am – 9.45am

Panel Discussion: Ethics and Conduct in the Workplace

Anne, Greg and Shahvez will discuss the changes in interpersonal relationships.

They will explore what COVID-19 disruption has meant for risk, internal control breakdown, fraud, and how internal audit has responded, pivoted, and demonstrated agility.



Anne Webster, Director

Greg Schollum, Deputy Controller and Auditor-General, Office of the Auditor-General

Shahvez David, General Manager Internal Audit, ANZ Banking Group

9.45am - 9.55am Break / Networking

9.55am – 10.55am

What Gets Measured, Gets Managed

James Walker, Director, James Walker Consulting

Humanity faces an existential threat, and it is not COVID-19. It's the threat caused by a changing climate. Beyond the direct impacts of sea-level rise, drought, and extreme weather events, climate change will magnify other societal issues. It will force migration, exacerbate inequality, cripple infrastructure, and put immense pressure on our institutions. These are not future events; they are already happening.

James will make the case about why climate change is a business issue and presents real risk to all businesses in New Zealand. He will cover the case for action, local impacts, new regulation, and also the opportunities that exist for businesses that manage climate change well. From an internal auditor's perspective, he will look at what controls and measures should be in place.



10.55am - 11.05am Break / Networking

11.05am – 12.20pm

Thriving Through Change

Jane Davis, Director, The Flourishing Institute

Learning how to thrive in a constantly changing environment is a critical skill for high performance.

This workshop will provide you with a toolkit of practical, well-researched techniques that help you stay calm, rise to challenges, bounce back from difficulties and grow from these experiences. If practiced and applied regularly, these tools will help you grow your inner resources, so you become more resilient, open and flexible in the face of any challenges you are dealing with at work or home.



12.20pm - 12.25pm

Closing remarks

12.25pm - 12.45pm

Networking



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Session Two: Tuesday 10 November

8.45am - 8.55am

Welcome

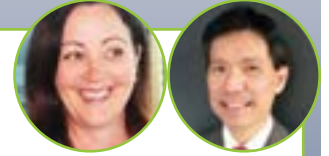
8.55am – 9.45am

Why Adapt? How do we Adapt? What will I do Differently?

Bernie and Ramon will walk through what is expected from the internal audit professional to become a more proactive trusted advisor in the next 5 years.

Bernie McKendrey, Consultant

Ramon Manzano, Regional Manager Internal Audit, healthAlliance



9.45am - 9.55am Break / Networking

9.55am – 10.35am

The Challenge to be Agile and Relevant

Mark Maloney, Head of Assurance, Auckland Council

Mark Maloney will lead this session on how Auckland Council's Risk and Assurance function have and are continuing to respond to the COVID-19 pandemic - what they learnt, what they changed, and what they will continue to do as they move through recovery to a "new normal".



10.35am - 10.45am Break / Networking

10.45am – 11.45am

Lessons Learnt on the COVID-19 Trail

John Gamba, Group Internal Auditor, Ravensdown

As an essential service, Ravensdown continued operating during COVID-19 Level 4 lockdown.

Working from home posed some challenges for Internal Audit. Ravensdown will share some of the solutions, tools, and methods of auditing it used and developed to assist with continuous monitoring, automated processes, and remote verification. They will also share information management and data governance practices that served them well during this time. Many of these are a small start on a bigger journey now.



11.45am - 11.50am

Closing remarks

11.50am - 12.10pm

Networking



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