

IIA NZ Conference 2023 Programme

What Got You Here Won't Get You There

A Hybrid face-to-face and online event.

Aotea – Te Pokapū | Aotea Centre, 50 Mayoral Drive, Auckland

13–14 November 2023

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About

When: 13–14 November 2023

**Where: Aotea – Te Pokapū |
Aotea Centre, 50 Mayoral Drive,
Auckland**

Theme: What Got You Here Won't Get You There

The “What Got You Here Won’t Get You There” theme for the The Institute of Internal Auditors NZ (IIA NZ) Conference challenges internal auditors to reflect on their past successes while embracing the need for innovation and adaptation in an ever-changing business landscape. The conference theme serves as a powerful reminder that traditional methods and strategies that have led to success in the past may no longer be sufficient to navigate the complexities of the present and the future.

During this thought-provoking conference, attendees will explore how the role of internal auditors has evolved over time and how they must evolve with it. Speakers will share inspiring stories of organisations and professionals who have recognised the importance of continuous improvement and embraced transformative approaches to internal audit processes.

Participants will gain valuable insights into emerging trends and technologies shaping the internal audit profession, such as data analytics, artificial intelligence, and ESG. Workshops and interactive sessions will encourage attendees to challenge the status quo, identify opportunities for growth, and enhance their internal audit practices to drive maximum value for their organisations.

The “What Got You Here Won’t Get You There” IIA NZ Conference 2023 theme is a call to action, urging internal auditors to be proactive change agents. By embracing innovation, adopting new methodologies, and enhancing their skillsets, internal auditors will be better equipped to lead their organisations through uncertainty and towards sustainable success.

The Institute of Internal Auditors NZ

The Institute of Internal Auditors (IIA) is the global professional association and standard-setting body for internal auditors. With headquarters in Lake Mary, Florida, USA, the IIA has more than 200,000 members in over 170 countries. The IIA’s mission is to provide dynamic leadership for the global profession of internal auditing, promoting the value of internal audit and advancing the practice through advocacy, education, and professional development.

As a member of the global IIA network, IIA NZ is supported by the IIA in a number of ways. The IIA:

- provides guidance and resources to support the development of effective internal audit practices, including standards, guidelines, and best practices
- offers professional development and certification programs for internal auditors, including the Certified Internal Auditor (CIA) designation.
- provides a platform for IIA NZ to engage with stakeholders and to promote the value of internal audit to organisations, regulators, and other key stakeholders.

IIA NZ members have access to these resources and programs, as well as to the IIA’s global network of internal audit professionals, which can help them to stay current with industry trends and best practices, and to enhance their professional skills and knowledge.

IIA NZ provides training, education, certification, and networking opportunities for internal auditors in New Zealand, with the aim of promoting the profession and enhancing the knowledge and skills of its members. The organisation also works to promote the value of internal audit to stakeholders and to provide guidance and resources to support the development of effective internal audit practices.

Thank You EY!

On behalf of the IIA NZ Board 2023-2024 and National office, we are thrilled to announce that EY is the principal sponsor for the IIA NZ Conference 2023, marking the first face-to-face gathering since 2019. We extend heartfelt thanks to EY for their unwavering support and significant role in the conference's development. The event is a special milestone for EY and IIA NZ, fostering meaningful connections and enriching the Internal Auditor profession. We wish to also acknowledge the Conference Committee for their dedicated efforts in shaping a compelling program that aligns with the profession's needs.



Day One Programme:

Monday 13 November

8:00–9:00 am	Registrations Open Networking Opportunity	Theme Three: Charting the Future: Insights from Tony Alexander and David Carrigan on Financial Markets and Economic Trends
9:00–9:30 am	Karakia Shaun Dowers	1:30–2:15 pm Tony Alexander Topic: Translating Economic Developments and Trends for Better Decision Making
	Official Welcome IIA NZ Chair YoonYoung (YY) Lee and EY Partner Helen Franklin	2:15–3:00 pm David Carrigan Topic: The Forces Shaping Tax Policy – Now and in the Future
	Theme One: Embracing Change: The Relevance of Adaptability	3:00–3:30 pm Afternoon Tea and Networking Opportunity Visit our sponsors area and IIA NZ Coffee Cart
9:30–10:30 am	Hon. Simon Bridges Topic: Embracing Change: The Relevance of Adaptability for our Profession	Theme Four: IIA NZ Awards and the Future of Indigenous Governance through Business Practices
10:30–11:00 am	Morning Tea and Networking Opportunity Visit our sponsors area and IIA NZ Coffee Cart	3:30–4:30 pm Dan Te Whenua Walker Topic: Future of Indigenous Governance through Business Practices
	Theme Two: Round Robin Workshops*	4:30–5:00 pm IIA NZ Awards 2023 and Awardee Reflections from the IIA NZ Chair.
11:00–12:30 pm	*Interactive Round Robin Workshops and Case Study Discussion	5:30–7:30 pm The IIA NZ Cocktail Connect Rooftop Terrace, Rydges Hotel
12:30–1:30 pm	Working Lunch and Networking Opportunity Visit our sponsors area and IIA NZ Coffee Cart	Day One Concludes

*A round-robin 45-minute education workshop is a format that allows for engaging and interactive learning. In this format, the audience is divided into two groups, and each group rotates between two different workshops, each lasting 45 minutes. The workshops are facilitated by an Internal Auditor and a speaker, who will present a case study topic relevant to the industry.

Day Two Programme:

Tuesday 14 November

Theme Five: Charting the Course: IIA NZ Board and Committee Chair Introductions and Roadmap for 2023 - 2024

8:30–9:00 am **Charting the Course: IIA NZ Board and Committee Chair Introductions and Roadmap for 2023 – 2024**

Theme Six: Building the Future: Advancing IIA NZ Vocational Education and Developing Intercultural Intelligence

9:00–9:30 am **The Career Pathway/Career Transition Pathway Session**
Presented by Grace Nunn and Ramon Manzano

9:30–10:30 am **Shireen Chua, PhD (Candidate), MSc (Hons), MBA, ACC**
Topic: Developing Intercultural Intelligence in Organisations: Practical Solutions for Cultural Diversity and Inclusion

10:30–11:00 am **Morning Tea and Networking Opportunity**
Visit our sponsors area and IIA NZ Coffee Cart

Theme Seven: Space Tech is Here – How Can the Vantage of Space Give You Strategic Advantage on Earth?

11:00–12:00 pm **EY Space Tech**
Anthony Jones & Emma James
Topic: How Can The Vantage of Space Give You Strategic Advantage on Earth?

12:00–1:00 pm **Working Lunch and Networking Opportunity**
Visit our sponsors area and IIA NZ Coffee Cart

Theme Eight: The Great Debate: Balancing Human Expertise and Automation in Internal Auditing

1:00–2:00 pm **The Great Debate 2023: Internal Auditors' Ultimate Challenge**
An engaging and competitive event where teams will present thought-provoking arguments on the ultimate challenge for internal auditors

2:00–3:00 pm **Dr Michelle Dickinson**
Topic: The Future at the Crossroads: Are Robots Taking Our Jobs?

3:00 pm **Closing Remarks**
IIA NZ Chair YoonYoung (YY) Lee and EY Partner Helen Franklin

Event Concludes

Speaker's Overview



Hon. Simon Bridges

Topic: Embracing Change: The Relevance of Adaptability for our Profession

Simon Bridges is a New Zealand leader and household name given his time in politics and his high media profile over many years.

A lawyer turned senior National politician and MP for Tauranga, Simon held a raft of senior responsibilities in New Zealand politics, including as Leader of the National Party and of the Opposition.

As a Minister in the Key/English governments Simon held a wide variety of Ministerial portfolios including Economic Development, Transport, Communications, Energy & Resources, Labour, Associate Finance and Leader of the House.

Prior to Parliament, Simon started his career in a national law firm and was then a Crown prosecutor for several years conducting many serious criminal jury trials.

Simon has an LLB (Hons) and BA from Auckland University where he received a Senior Law Prize, and a Bachelor of Civil law from Oxford University (where he met his wife, Natalie). In addition, Simon has studied at the London School of Economics and interned at the British House of Commons as part of a Chevening-Hansard Society Fellowship.

In 2021 Simon's personal memoir, *National Identity*, became a best seller, and received significant critical acclaim. It is a heartfelt wide-ranging book of self-reflections and on what it means to be a New Zealander.

Simon retired from politics and today in addition to his commercial and media work is husband of Natalie and dad to Emlyn, Harry and Jemima. At home he enjoys board games and getting out and about with his kids. He also plays the drums (enthusiastically but not so well these days) and likes red wine, podcasts and reading.

Tony Alexander

Topic: Translating Economic Developments and Trends for Better Decision Making

Tony Alexander is a renowned Economics Analyst and Commentator in New Zealand.

Tony graduated from Canterbury University in 1984 with a Master of Arts (Economics) degree with first class honours and after briefly working in Sydney came back to New Zealand in 1987 to work in the financial sector. He worked for BNZ, one of New Zealand's leading Banks, for 26 years (25 of which were as Chief Economist) until resigning in 2019 saying: "I've decided that, in a world of disruption, maybe it is time to disrupt myself, and have made the call to resign."

He spends considerable time researching and writing about the New Zealand economy with special attention to SMEs, housing, business culture, and the role of Auckland in the NZ economy.

Experience and Accolades:

Tony has probably written more about the New Zealand economy than anyone else, having produced daily and weekly commentaries from 1987-1993, then weekly, monthly, quarterly, and many one-off pieces of analysis from 1993 through to 2019. At times he has been the most interviewed economist in New Zealand and was awarded the Residential Economist of the Year award in 2011.



David Carrigan

Topic: The Forces Shaping Tax Policy – Now and in the Future

David is the Deputy Commissioner for Policy and Regulatory Stewardship at Inland Revenue NZ. He has been part of Inland Revenue since 1996. He has held various key roles within the tax-policy function, and has expertise in underlying tax policy frameworks, tax policy design and advising Ministers. David has led numerous tax policy reforms – most recently the policy work supporting Inland Revenue's ambitious Business Transformation. David holds both a BA and LLB degrees from Auckland University. As the Head of tax policy at Inland Revenue, David brings a wealth of expertise to the table and is poised to make a significant contribution to the discussions and insights at the IIA NZ Conference 2023.



Dan Te Whenua Walker

Topic: Future of Indigenous Governance through Business Practices

Dan Walker has tribal affiliations to Tangahoe, Ngāti Ruanui, Ngā Ruahinerangi, Ngāti Kahungunu ki Wairoa, Te Atiawa, Maniapoto, Tūhourangi and Pākehā. He is a mokopuna of the great freedom fighter Titokowaru and wāhine leader Ruaputahanga.

He was privileged to be nurtured under the manaakitanga of Kaai Tahu iwi for over 25 years of his life in Ōtautahi and Dan currently lives in, and pays respect to, the whenua lands of Ngāti Manuhiri in Stanmore Bay Auckland with his wife Michelle and their three tamariki Josh, Tyler and Maia. Dan is Global Co-Chair of Indigenous at Microsoft where he is focused on supporting Indigenous empowerment wherever Microsoft is and raising the Indigenous voice in technology globally. He works as a Channel Executive across Australia and NZ looking after Partners and Cloud Solutions at Microsoft.

Through the help of his whānau, his elders and his tribal teachers, Dan has learned much of his Māori cultural wisdom through the 15+ years of service to his iwi tribe Ngāti Ruanui. His experiences shaped his belief that Indigenous wisdom is for everyone and we need to reclaim this wisdom that has been handed down to us. His Masters degree was about tikanga Māori ki te ao matihiko - Māori values as a framework for digital leadership. This journey led him down interviews with Indigenous leaders from around the world about Indigenous wisdom from a digital context. Dan will discuss some of these Indigenous approaches to technology and how Māori are starting to collaborate with modern legal and corporate frameworks for true long-term inter-generational change for our future.

Dan is the Deputy Chair of NZ Māori Tourism, Pou Tuara of Te Rūnanga o Ngāti Ruanui, Director of Auckland Unlimited, on the Expert Advisory Panel at Innovation Programme for Tourism Recovery, board member of Child Cancer Foundation and Ronald McDonald House - as well as a variety of community trustee and voluntary roles around the motu. He holds an MBA and a Masters in Advanced Leadership.

Dan was awarded the Young Māori Business Leader of the Year award and the NZ UoA 40 under 40 award last year.



Shireen Chua, PhD (Candidate), MSc (Hons), MBA, ACC

Topic: Developing Intercultural Intelligence in Organisations: Practical Solutions for Cultural Diversity and Inclusion

Shireen Chua has spent the past 34 years living and working in New Zealand but goes to Asia regularly as her family is now based in Singapore and she has some work there. Her personal experience of moving between the East and the West led her to explore how culture influences working and personal relationships and the challenges and opportunities that cultural diversity brings to teams and organisations. This led her to pursue further study in the area of Cultural Diversity in Organisations. Her MBA from Southern Cross University, Australia included a research project focusing on "Culture Matters: How NZ Organisations should develop Intercultural Competency". She is about to complete her PhD looking at "Strategic Diversity Leadership of Culturally Diverse Organisations".

After managing several multicultural teams, coaching professionals relocating to Asia and seeing the growing diversity in New Zealand, she set up Third Culture Solutions.

Third Culture Solutions specialises in delivering transformative learning journeys (workshops and follow up coaching) and provides practical solutions for leaders, teams and organisations seeking to thrive in today's multicultural world. Workshops include Breaking Bias, Developing Intercultural Intelligence, Cross-cultural communication, Managing Culturally Diverse teams., There is also growing work in the development of High Performing Intercultural Teams.

Shireen and her team of Associates work with small and large organisations across many sectors in New Zealand and beyond. Shireen is a Certified Professional Coach, gaining her ACC with the International Coach Federation and is also a Certified Intercultural Intelligence Trainer, Enhanced Conversational Intelligence Coach, and a CQ Trainer (Advanced) with Cultural Intelligence.

She has done a Tedx Talk in 2019. Her recent engagement was a keynote for Microsoft Australia/New Zealand in 2022. She has taught at Masters level at Massey University but has conducted workshops and learning journeys for organisations in business, local government and NGO group.



Dr Michelle Dickinson

Topic: The Future at the Crossroads: Are Robots Taking Our Jobs?

Dr. Michelle Dickinson (MNZM), a Nanotechnologist and Materials Engineer, has returned. It has been four years since her last appearance, and during this time, the world has undergone significant transformations due to the impact of COVID and rapid technological advancements like AI and the increasing Cyber risk landscape.

She has spent the last two decades contributing to cutting-edge technologies, researching solutions for medical and technology applications for clients who range from small start-ups to large corporates.

Having set up and run New Zealand's only nanomechanical testing laboratory that specialises in making and breaking tiny things (nano and micro), Michelle spends her time helping companies with board advisory around science and technology commercialisation including technical consulting for investors and VC's looking for ROI advice for high-tech start-ups. Her experience spans academia, government labs and large-scale R&D departments. She says the key to success is not necessarily how great the technology is, but how well the science is communicated and how diverse the engineering team is.

Michelle's success comes from her hard work and lots of lucky opportunities, allowing her to break the poverty cycle she grew up in through education. This experience led her to Co-Found Nanogirl Labs, a socially conscious business designed to create beautiful and engaging content to help everyone build confidence around STEM.

Nanogirl Labs is both an in-person and a digital platform that highlights positive, diverse role models with fun and engaging storylines and kinaesthetic based learning helping everyone to see that they can be a creator not just a consumer. Nanogirl Labs's goal is to help people have a meaningful relationship with technology no matter their educational background or socioeconomic status. Their projects include the bestselling book The Kitchen Science Cookbook and TV show, a digital STEM platform and STEM education in schools in the pacific islands.

Michelle became a household name during New Zealand's COVID-19 response, often called upon by the media and government to present the complex happenings in layman's terms. During this time, she was praised for her work in the education sector to explain the disease and its implications to children - her videos and content became a highly sought after resource by parents and teachers.

Dr Michelle is now helping businesses who are concerned about their staff's wellbeing, providing presentations to support people around the vaccine - breaking down misinformation, providing clear communication and myth busting!

Accolades

Michelle has been recognised for her many services to New Zealand for her work in STEM including; becoming a Member of New Zealand Order of Merit for services to science in the 2015 Queen's Birthday Honours, awarded the Sir Peter Blake Leadership award in 2015, was the winner of the Women of Influence award for science and innovation in 2016, winner of the Prime Minister's Science Media Communication Prize and the New Zealand Association of Scientists Science Communicators Award in 2014.

Anthony Jones

Topic: Space Tech is Here – How Can the Vantage of Space Give You Strategic Advantage on Earth?



Anthony has worked in professional service firms since 1993 and has been a partner since January 2005.

Anthony is currently leading the development of EY's strategy and business capabilities across the domain of space and space technology. From upstream, midstream and downstream perspectives EY has strong capability to deliver both traditional and new services. Anthony is closely aligned with the Australian Space Agency through SmartSat CRC, Geosciences Australia, Microsoft AI for Earth, NASA and Swinburne University. Anthony works closely with our clients, industry partners and EY teams to deliver new and innovative solutions to our clients that are helping build community resilience, manage our planets health and improve productivity and efficiency of our clients.

As Oceania Assurance Innovation Leader for EY, Anthony has played a key role in developing EY's thinking around the future of digital, including the development of EY's go to market capability around "digital trust", managing digital transformation and the implications of technology change on business and the broader audit profession. This role requires Anthony to evaluate and understand the impact of new technologies on business (eg robotics, AI, blockchain), develop new EY market offerings around emerging technology and assess implications for Boards and executive management.

Emma James

Topic: Space Tech is Here – How Can the Vantage of Space Give You Strategic Advantage on Earth?



Emma is a Director in EY's Space Tech team in Sydney and leads the Product capability in Oceania Assurance. She is an experienced leader who specializes in driving the vision and SaaS product roadmaps for businesses, focusing on the collaboration between customer (CX) and business strategy.

Emma's recent qualifications include a Master of Business Administration from RMIT University specializing in Digital Entrepreneurship. Emma's skills combine technical understanding with human centered design to create desirable, viable and feasible products. Prior to joining EY in 2019, Emma spent 17 years at Qantas where she led Customer and Marketing Technology, embedding the CX Strategy into the business and transforming how both customers and employees of Qantas interact through digital and AI products.

Currently, Emma leads the development of EY's Space Technology product suite and platform, harnessing the power of Space Technology without the need to be a rocket scientist.

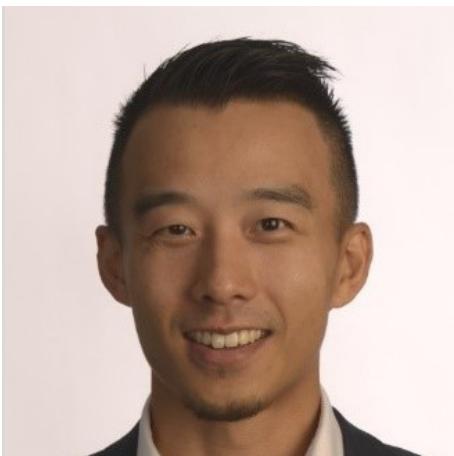
In 2023, Emma was a finalist to the Australian Female Space Leader of the Year by the Australian Space Awards.



Yoonyoung (YY) Lee, CA, CISA, PRINCE2, ICP

IIA NZ Board Chair

YY, a Risk Services Partner at PwC, leads their national internal audit practice in NZ, currently is part of the PwC NZ Board, and is also part of the PwC Global Risk Services Leadership Team. She has served as Chair for over 2 years across two consecutive terms on the IIA NZ Board, has been a member of IIA NZ since 2013 and was both the MC and part of the 2019 IIA NZ Conference Organising Committee. YY is excited to bring Auckland representation and drive sustainability as well as modernisation of our profession alongside fellow members.



Tee Chow Lee

IIA NZ Board Deputy Chair, Advocacy Chair

Tee Chow heads the Internal Audit team at New Zealand's largest developer and property manager, Kāinga Ora. He brings with him 15 years of experience in New Zealand and Singapore across diverse roles in internal audit, finance, consulting, corporate, and private and public sectors. This deep experience, at all levels of management and governance, has driven Tee Chow's passion for Internal Audit advocacy, development and maturity. Tee Chow is looking forward to contributing to the Board and the future of the profession.



Shaun Dowers, CIA

IIA NZ Board Treasurer

Shaun currently heads the Internal Audit team at Te Runanga o Ngai Tahu, previously heading the team in the Christchurch City Council. Shaun has over 18 years experience across many sectors and roles, with 9 years leading internal audit functions. Shaun values constructive relationships and has a reasoned inclusive style. He is passionate about the Internal Audit profession and has been contributing with the board for over seven years. This has initially been focused on education strategy and has morphed into a Treasury role that Shaun enjoys.



Jocelyn Ooi

IIA NZ Board Membership Chair

As a Certified Public Accountant and Certified Chartered Accountant, Jocelyn gained substantial auditing, accounting, and finance experience with a large multi-national organisation. Her high perseverance allowed her to deliver results that consistently met management expectations. She leads by example, and good time management enables her to lead and build a solid rapport with teams. She has a positive outlook and caring style of leadership skills that allow her to help others to achieve tremendous success through positive inspiration.

Jocelyn's career history includes her experience as an external auditor with PriceWaterhouseCoopers Kuala Lumpur and PriceWaterhouseCoopers Auckland from 1995 to 2019. She also had internal audit experience with Fujifilm Business Innovation from 2019 to 2021 and currently working with AIA New Zealand as Internal Audit Manager.



Julie Tweedie, MBA, CMInstD, PMP

IIA NZ Board Membership Deputy Chair

Julie is an independent contractor based in Christchurch. She delivers internal audit, risk and advisory services to a range of clients. With over 10 years practical experience, backed up with a range of formal qualifications, she recognises the value of effective internal audit and governance processes.



Ramon Manzano, CIA, CA, ACDA

IIA NZ Board Education Deputy Chair

Ramon has been practicing internal audit for more than 25 years in New Zealand and overseas. He is currently Chief Audit Executive and General Manager at healthAlliance and was named Internal Auditor of the Year 2017. At this stage of his career, he has started sharing his experience and knowledge through mentoring and board memberships at not-for-profit organisations. His main interest is in promoting education and training for the next generation of internal auditors to equip them with the skills to drive positive change within their organisations and communities.



Grace Nunn, CIA

IIA NZ Board Education Chair

Grace is a Senior Manager at KPMG based in Wellington and has been an IIA NZ member since 2016. During this time, Grace has been involved in numerous events and brings enthusiasm and passion for internal audit. Her recent entrance to the profession means that she can bring new ideas and align the interests of those new to this profession to those with more experience. Grace has experience providing internal audit and advisory services to both public and private organisations and is a strong advocate for the value of internal audit.



Rob Marshall

IIA NZ Board Strategy Facilitator

Rob is an accomplished risk and internal audit professional with over 15 years of experience. He is a Partner at Grant Thornton and has been leading risk, internal audit, and fraud functions since 2013. He was also the recipient of the Internal Auditor of the Year in 2013. Rob has presented at many IIA NZ conferences. As part of his professional and non-professional roles in the community, Rob has learned and seen first-hand the positive difference that constructive and involved governance members can add to an organisation.

Topics & Sessions Day One

Embracing Change: The Relevance of Adaptability for Our Profession

Hon. Simon Bridges • Day One • 9:30–10:30 am

In today's rapidly evolving business landscape, internal auditors must be prepared to adapt to change to remain effective in their roles. As technology advances, regulations shift, and risks change, the demands on internal auditors continue to grow.

In this keynote speech, Simon Bridges will explore the importance of embracing change and adapting to new challenges in the profession of internal auditing. He will share insights on how internal auditors can stay ahead of the curve, including the need to develop new skills, harness emerging technologies, and foster a culture of innovation.

As we navigate a world of constant change, career transitions have become the norm rather than the exception. Simon Bridges, former Leader of the National Party in New Zealand and a seasoned lawyer and politician, brings a unique perspective to this topic.

In his keynote address, Bridges will share insights from his own career transitions, including his journey from a successful legal career to politics, and his experience leading one of New Zealand's major political parties. Drawing on his experience as a "compassionate conservative," Bridges will discuss the importance of adaptability, resilience, and strategic thinking in today's rapidly changing world.

Bridges will also explore the role of individuals, organisations, and governments in supporting career transitions, and share practical strategies for navigating these transitions successfully. He will touch on topics such as upskilling, reskilling, and lifelong learning, and the need for individuals to take ownership of their career development.

This keynote address is ideal for individuals who are navigating career transitions, as well as leaders, managers, and HR professionals who are responsible for supporting and managing career development in their organisations. Attendees will gain valuable insights into the changing world of work, the challenges and opportunities of career transitions, and practical strategies for pivoting their careers in a rapidly changing world.

Join us to learn how to stay relevant and succeed in the changing world of internal auditing.

Interactive Round Robin Workshops and Case Study Discussion

Day One • 11:00–12:30 pm

A round-robin 45-minute education workshop is a format that allows for engaging and interactive learning. In this format, the audience is divided into two groups, and each group rotates between two different workshops, each lasting 45 minutes. The workshops are facilitated by an Internal Auditor and a speaker, who will present a case study topic relevant to the industry.

Translating Economic Developments and Trends for Better Decision Making

Tony Alexander • Day One • 1:30–2:15 pm

At the IIA NZ Conference 2023, we will have the unique opportunity to gain insights from not one, but two highly esteemed experts in the field of economics. Tony Alexander and David Carrigan will be sharing their wealth of knowledge and experience to provide invaluable perspectives for internal auditors navigating the complex economic landscape.

Tony Alexander, a seasoned economist with extensive experience in the industry, has been a prominent figure in New Zealand since his return from Sydney in 1987. With an impressive 26-year tenure at BNZ, including nearly 25 years as Chief Economist, Alexander has consistently excelled at translating economic developments and trends into understandable language. His dedication to helping Kiwis make informed decisions for their businesses, investments, and homes underscores his approach to the subject.

At the conference, Alexander will be delving into the topic of "Translating Economic Developments and Trends for Better Decision Making." As businesses and organisations face unprecedented economic challenges, internal auditors need to stay informed about economic trends and their potential impacts. Alexander's presentation promises to offer actionable strategies and insights, empowering auditors to adapt and make informed decisions amidst ever-changing economic developments.

Joining him on stage is David Carrigan, an esteemed economist in his own right, known for his expertise in the field and invaluable contributions to various sectors. Together, Alexander and Carrigan will shed light on economic complexities and provide practical tips for internal auditors to incorporate economic analysis into their audit strategies effectively. Attendees can expect to leave with a deeper understanding of how economic trends shape their organisations and the tools to navigate the economic landscape with confidence and foresight.

The Forces Shaping Tax Policy – Now and in the Future

David Carrigan • Day One • 2:15–3:00 pm

At the IIA NZ Conference 2023, attendees will have an opportunity to hear from David Carrigan, the Head of tax policy at Inland Revenue. David has over 25 years of experience leading large tax reforms and advising Ministers, so is well-placed to give valuable insights. He will provide a multi-dimensional view on how the economic and fiscal situation shapes tax policy and influences Ministers. David will share his knowledge and experience and provide a nuanced perspective on tax reform as it impacts and reacts to the economic landscape. His presentation will delve into the economic forces shaping tax policy – both now and in the future. With the ever-changing tax regulations and global economic shifts, it's valuable for internal auditors to understand the impact of tax policies on businesses and organisations. The focus of David's presentation will be to help internal auditors understand what drives tax policy design and the trade-offs that need to be made. Attendees can expect to leave the conference with a deeper understanding of how tax policies are shaped by economic forces and the impact these can have on businesses across New Zealand.

Future of Indigenous Governance through Business Practices

Dan Te Whenua Walker • Day One • 3:30–4:15 pm

The “Future of Indigenous Governance through Business Practices” is a thought-provoking topic that will take centre stage at the Internal Auditors Conference 2023. This engaging discussion aims to explore the harmonious integration of Indigenous wisdom and cultural values within modern business frameworks. With a focus on fostering long-term, sustainable change, the conference will delve into the significance of collaboration between Indigenous communities and corporate entities.

Dan Te Whenua Walker will shed light on how organisations can effectively incorporate Indigenous governance principles to promote social responsibility, diversity, and inclusive growth. Attendees will gain valuable insights into the power of Indigenous knowledge, innovation, and technology in driving businesses towards a more ethical and equitable future.

Through compelling case studies, success stories, and forward-thinking strategies, this speaker seeks to empower auditors and professionals to embrace Indigenous perspectives while navigating the ever-evolving landscape of business practices. Join us in exploring the transformative potential of Indigenous governance, as we collectively strive for a more inclusive, sustainable, and prosperous future for all.

Topics & Sessions Day Two

Charting the Course: IIA NZ Board and Committee Chair Introductions and Roadmap for 2023 - 2024

Day Two • 8:30-9:00 am

"Charting the Course: IIA NZ Board and Committee Chair 2023-2024" presents a strategic and forward-looking sharing session. In this event, the IIA NZ Board for 2023-2024 will demonstrate their expertise and vision for the future. Attendees can anticipate a profound overview, outlining the organization's goals and initiatives for the upcoming year. The board is enthusiastic to share their strategy and transparent direction, ensuring a successful and impactful journey for the entire IIA NZ community in the days to come.

The Career Pathway/Career Transition Pathway Session

Grace Nunn and Ramon Manzano • Day Two

• 9:00-9:30 am

The conference program "IIA NZ Career Pathway/Career Transition Pathway and IIA NZ Training Programme 2024" is designed to equip attendees with valuable insights into their professional development.

The Career Pathway/Career Transition Pathway session will offer guidance and resources for internal auditors seeking to advance their careers or make successful transitions within the field.

The Training Programme for 2024 will be unveiled during this event, presenting a comprehensive lineup of educational opportunities and skill-building workshops tailored to meet the evolving needs of internal auditors.

Conference attendees can expect to gain clarity on their career trajectory and discover new avenues for growth and learning in the dynamic world of internal auditing. This conference programme aims to empower professionals with the tools they need to thrive in their roles and make a meaningful impact on their organisations.

Developing Intercultural Intelligence in Organisations: Practical Solutions for Cultural Diversity and Inclusion

Shireen Chua, PhD (Candidate), MSc (Hons), MBA, ACC • Day Two • 9:30-10:30 am

In today's globalised world, cultural diversity is becoming increasingly prevalent in organisations. However, the challenge lies in harnessing the potential of cultural diversity and developing inclusive practices that can lead to high-performing teams. Shireen Chua, Director of Third Culture Solutions Ltd, will be speaking on the importance of developing cultural intelligence and how it can contribute to the success of diverse teams.

In this session, Shireen will draw upon her personal and professional experiences of managing multicultural teams and identifying factors that shape organisations' ability to develop and grow cultural diversity. She will discuss the significance of cultural intelligence and how it can be developed through training and coaching.

The session will also highlight the use of the Cultural Intelligence (CQ) assessment tool and the Global DiSC in training and developing cultural intelligence. Shireen will share practical tips and strategies for developing cultural intelligence and overcoming unconscious biases to build inclusive and high-performing teams.

This session is ideal for leaders, managers, and HR professionals who are looking to build and develop culturally diverse teams, as well as individuals who are interested in enhancing their cultural intelligence. Attendees will gain insights into the importance of cultural intelligence, the benefits it can bring to organisations, and practical strategies for developing cultural intelligence.



How can the vantage of space give you strategic advantage on Earth?

The better the question. The better the answer. The better the world works.

Space Tech is Here – How Can the Vantage of Space Give You Strategic Advantage on Earth?

Anthony Jones & Emma James • Day Two •

11:00–12:00 pm

Explore how satellite imagery and AI can solve long-standing problems in new and innovative ways and help organisations better prevent and manage risk across their business.

Space Tech is driving one of the biggest transformations of our generation and will improve life on Earth using tools that combine high-resolution satellite imagery data with Artificial Intelligence (AI) and Machine Learning (ML). Whether it's a precious natural habitat or the built environment, patterns of human behaviour or flaws in critical infrastructure, all can be surveyed and better understood from Space. This is the knowledge hub to explore the fast-growing applications of Space Tech.

The better we can understand our world, the safer, more sustainable and more predictable we will make it.

Space Tech is the gigantic leap that enables us to monitor activities and assets across vast distances and into the most remote realms of the planet. It removes humans from danger zones and puts them in the driver's seat, accelerating innovation with data-rich tools and navigating new domains.

Space Tech will enable us to target costly and labour-intensive inspections to where they are most needed, making them more efficient as it alerts them to issues, rather than endless cycles of just-in-case inspections, identify anomalies and changes in patterns both at a point in time and over time. Virtual site inspections via satellites – which can produce images down to a geospatial resolution of between 30 and 50 centimetres – will cover vast differences on a consistent loop. This frequent inspection cycle can observe what humans could never previously see, at a level of detail we could not have imagined, such as water ingress threatening rail infrastructure that may not be present when humans drive by, methane and gas emissions from pipeline networks and the health of native forests and wetlands.

Here are just a few ways Space Tech can solve old problems in new ways and drive better decisions on Earth.

- Flag a leaking water pipe in critical urban infrastructure
- Keep watch over fuel-loads in bushland to assess bushfire risks
- Validate insurance claims remotely
- Monitor revegetation commitments
- Alert an energy company of erosion threatening a transmission tower
- Monitor carbon stockpiles and predict vegetation growth and species health

The fast-growing Space Tech team is building software solutions to apply this powerful technology and constantly uncovering new use cases.

Are you ready to re-imagine your world on Earth and start your Space Tech journey?

Learn about this incredible EY Space Tech hub investment in conjunction with Swinburne University of Technology.

The Great Debate 2023: Internal Auditors' Ultimate Challenge

Day Two • 1:00–2:00 pm

The NEW “The Great Debate: Internal Auditors’ Ultimate Challenge” promises an engaging and competitive event where teams will present thought-provoking arguments on the ultimate challenge for internal auditors. Adding an element of excitement and impartiality, an adjudicator will carefully evaluate the arguments presented by each team.

The teams will skillfully debate their respective positions, backed by compelling evidence and analysis. The audience will be enthralled as they witness an intellectual battle unfold before them, shedding light on different perspectives and insights into the challenges faced by internal auditors.

At the conclusion of the debate, the adjudicator will announce the winning team, recognising them for their exceptional delivery and compelling arguments. The triumphant team will be awarded the inaugural prestigious IIA NZ cup, symbolising their achievement in presenting the most thought-provoking and compelling case.

This fun, interactive and competitive session promises to be a highlight of the conference, leaving attendees inspired and empowered to tackle the various challenges that arise in the world of internal auditing.

The Future at the Crossroads: Are Robots Taking Our Jobs?

Dr Michelle Dickinson • Day Two • 2:00–3:00 pm

As our closing speaker we present a compelling exploration into the future with the topic, “The Future at the Crossroads: Are Robots Taking Our Jobs?” Distinguished speaker Dr. Michelle Dickinson will lead this engaging discussion, delving into the intricate relationship between emerging technologies, particularly robotics and artificial intelligence, and the workforce.

As automation and AI continue to reshape industries, concerns about job displacement and the impact on the human workforce have intensified. Dr. Michelle Dickinson, an esteemed expert in nanotechnology and materials engineering, will provide an expert analysis of the current state of affairs and offer valuable insights into the potential trajectories of the job market.

Attendees will gain an in-depth understanding of the roles robots play in the workplace, the sectors most vulnerable to automation, and the opportunities presented by this technological evolution. Dr. Dickinson’s expertise will shed light on how internal auditors can navigate this transformative landscape, ensuring the smooth integration of technology while safeguarding organisational interests.

Join us for an enlightening and forward-thinking conversation on the future of work, as we explore how businesses and auditors can embrace the digital era while preserving the value of human capital.

IIA NZ Awards 2023

IIA NZ Awards 2023

Day One • 4:30 – 5:00 pm • Aotea – Te Pokapū | Aotea Centre, 50 Mayoral Drive, Auckland

The IIA NZ recognises the achievements of Internal Audit professionals and those who champion our work each year.

Nominations are now open. We highly encourage you to nominate yourself or your team in one of the following categories.

The nomination period for the prestigious awards categories mentioned commenced on **1st of August 2023** and will run until **Friday 6th October 2023**.

If you wish to apply for any of these distinguished awards, kindly complete the IIA NZ Conference 2023 Awards nomination form, from the [IIA NZ Conference 2023 webpage](#).

This form contains comprehensive information about each award and its specific criteria for eligibility and recognition. Take this opportunity to learn more about the awards and submit your nominations to honour the outstanding contributions in the field of internal auditing.

Awards judging panel includes:

- Tania Charles – Past Recipient
- David Turner – RISK NZ CEO
- Grace Nunn – IIA NZ Board Member

Categories :

- **Internal Auditor of the Year: Our Supreme Award for Individuals in the Internal Auditing Profession.**

Award Prize: This award will be presented at the IIA NZ Conference 2023. The award recipient will receive:

- An award engraved with the recipient's name.
- Complimentary registration to the IIA NZ National Conference in 2024.

- **Emerging Internal Auditor of the Year: Recognising a New Internal Auditing Professional**

Award Prize: This award will be presented at the IIA NZ Conference 2023. The award recipient will receive:

- An award engraved with the recipient's name.
- Complimentary registration to the IIA NZ National Conference in 2024.

- **Team Excellence in Internal Auditing: Team Contribution to Internal Auditing**

Award Prize: This award will be presented at the IIA NZ Conference 2023. The award recipient will receive:

- An award engraved with the teams' name.
- \$500.00 restaurant voucher.

- **Best Contribution to the Profession in NZ: Enhancing the Profession in NZ (IIA NZ Board Only Nomination)**

Award Prize: This award will be presented at the IIA NZ Conference 2023. The award recipient will receive:

- An award engraved with the recipient's name.
- Complimentary registration to the IIA NZ National Conference in 2024.
- \$250.00 restaurant voucher.

- **Richard Ratliff Award: Promoting Internal Audit at a National Level.**

Award Prize: This award will be presented at the IIA NZ Conference 2023. The award recipient will receive:

- An award engraved with the recipient's name.
- Complimentary registration to the IIA NZ National Conference in 2024.

IIA NZ Awards 2023

IIA NZ Life and Fellow Awards

Day One • 4:30 – 5:00 pm • Aotea – Te Pokapū |
Aotea Centre, 50 Mayoral Drive, Auckland

The IIA NZ Life Member and Fellow Member awards hold a special place in our hearts as we take a moment to honour those exceptional individuals who have made significant contributions to our organisation. These prestigious awards recognize the dedication, commitment, and outstanding achievements of individuals who have gone above and beyond in advancing the field of internal auditing.

Through their unwavering support and expertise, these awardees have enriched the profession, inspired their peers, and left a lasting impact on the industry. As we gather to celebrate their accomplishments, we express our gratitude for their exceptional service and commitment to excellence.

Their remarkable contributions have paved the way for the advancement of internal auditing, and we are proud to acknowledge and celebrate these esteemed members who have made a profound difference in the world of internal audit. Congratulations to our past Life Members and Fellow Members, your legacy will continue to inspire and shape the future of our profession.

Fellow Member Award

The classification FELLOW of The Institute may be awarded by the Board to those who hold the classification of Member who have performed meritorious service to The Institute.

Nominations are to be made in writing to the Secretariat for submission to the Membership Committee who will make recommendations to the Board at its next meeting and are subject to the following criteria:

- i. The award of Fellow will be limited to 15% of total membership of The Institute.
- ii. Nomination by any five [5] members of The Institute.
- iii. The award is subject to approval by all members of the Board present at a duly constituted meeting.
- iv. The award carries the designation of FIIA (NZ) and such designation will be lost if membership of The Institute is not maintained.

Life Member Award

The classification of LIFE MEMBER may be awarded by the Board to Honorary Fellows, Fellows, Associates, Members, Educational Members or Retired Members, who have contributed significantly to the cause of Internal Auditing in New Zealand, subject to the following criteria:

- i. The award will be limited to 5% of total membership of The Institute.
 - ii. Life Members retain any designation that they held prior to the award of Life Membership.
 - iii. The award is subject to approval by all members of the Board present at a duly constituted meeting.
- Nominations are to be made in writing to the Secretariat for submission to the Board at its next meeting.

Our Sponsors



Thank You EY!

On behalf of the IIA NZ Board 2023-2024 and National office, we are thrilled to announce that EY is the principal sponsor for the IIA NZ Conference 2023, marking the first face-to-face gathering since 2019. We extend heartfelt thanks to EY for their unwavering support and significant role in the conference's development. The event is a special milestone for EY and IIA NZ, fostering meaningful connections and enriching the Internal Auditor profession. We wish to also acknowledge the Conference Committee for their dedicated efforts in shaping a compelling program that aligns with the profession's needs.

At EY, we are deeply committed to fostering sustainability and making business work for a sustainable future, while ensuring that sustainability works for business as well. Our mission is to help you unlock new value through the incredible innovation opportunities of our lifetime

Our Expertise - Strategy, Transactions, and Transformation:

EY offers a distinctive approach that connects strategy, transactions, transformation, and technology, creating a seamless and effective pathway to realising your ambitions. By seamlessly integrating design and delivery at every step, we help you achieve your goals with unparalleled efficiency.

A Global Leader:

As a global leader in assurance, consulting, strategy and transactions, and tax services, EY brings unmatched insights and quality services to the table. Our expertise contributes to building trust and confidence in the capital markets and economies worldwide.

Join us as we partner together to create a sustainable and prosperous future, driving impactful change in the world of business. Together, we can turn possibilities into reality and shape a better tomorrow.

Our Sponsors



Satori Assured

IIA NZ Conference 2023 proudly presents Satori Assured as one of our esteemed sponsors. We are delighted to have the continuous support of Satori Assured, who has been a wonderful and loyal sponsor of our organisation.

About Satori Assured: Satori Assured is a leading transaction monitoring service provider, dedicated to helping organisations achieve optimal performance by gaining comprehensive insights into the integrity of their data transaction systems and processes.

At the Satori Assured Coffee Cart, you'll have the opportunity to meet their knowledgeable representative, who are eager to discuss how their services can benefit your organization. Whether you have questions or wish to explore potential collaborations, their team is ready to engage with you.

We extend our sincere appreciation to Satori Assured for their generous Coffee Cart sponsorship, adding an extra touch of warmth and networking opportunities to the conference and continued dedication to strengthening the internal audit profession.

The IIA NZ Cocktail Connect



RYDGES

AUCKLAND



The IIA NZ Cocktail Connect

**Day One • 5:30-7:30pm • Rooftop Terrace,
Rydges Hotel, 59 Federal Street, Auckland**

Welcome to the IIA NZ Cocktail Connect 2023, an exciting networking event that promises to be an evening of connection and camaraderie. With a duration of 2 hours, this event offers ample time for attendees to mingle and build valuable professional relationships.

The IIA NZ Chair will extend a warm welcome, emphasizing the significance of this gathering in fostering a strong community of internal auditors.

As you connect with fellow professionals, savour delectable drinks and canapés that will be served throughout the event. The ambiance will be further enhanced by music, creating a delightful backdrop for networking and relaxed conversations.

As the event draws to a close, you can slip away for a late dinner or continue engaging with out-of-town members, making the most of this opportunity to strengthen your connections and expand your professional network.

The IIA NZ Cocktail Connect 2023 promises to be an unforgettable evening of networking, entertainment, and camaraderie, providing the perfect platform to forge new relationships and solidify existing ones within the internal auditing community.

Pax Assadi

Multi award winning fall off your chair funny comedian..

Pax is regarded as one of the most exciting young acts in New Zealand by his peers and audiences alike.

Beginning his comedy journey in 2012, he has since racked up an impressive array of award nominations for his performances on stage including the 2013 Billy T Award, 2015 NZ Comedy Guild Breakthrough Comedian of the year and Best Male Comedian of the year and most recently was nominated for the prestigious Fred Dagg Award.

Born and raised in New Zealand and the son of immigrant parents, Pax brings a unique perspective that resonates with people of every background. His blend of personal stories and insightful observations will have you pondering life whilst simultaneously curled over with laughter.

Pax is a regular face on television - having appeared in TV One's panel show Word Up, TV 3s 7 Days, Maori TVs Crack Up, the critically acclaimed Brown Eye and the 2016 NZ International Comedy Gala.

Accommodation



Rydges Hotel Auckland

Premium Auckland Accommodation

Rydges Auckland offers rooms with stunning city or harbour views. All rooms have free WiFi, a flat-screen TV with cable channels and in-room movies. Guests enjoy an on-site fitness centre. The stylish air-conditioned rooms include an ergonomically designed work desk, a minibar and tea/coffee making facilities. All rooms offer views of the inner city, while some have sweeping views of the Auckland Harbour Bridge and the picturesque Waitemata Harbour.

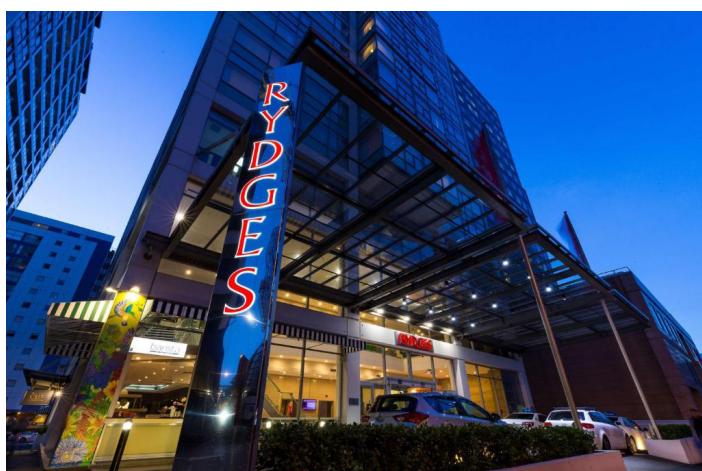
Strategically situated at corner Kingston and Federal Street, the hotel is in the heart of Auckland's central business district (CBD), just a short stroll away from the Aotea Centre, The Sky Tower and the viaduct harbour.

Rydges Hotel will also serve as the venue for our IIA NZ Cocktail Connect event, where we have planned to host our networking event on Monday, 13 November, in their Rooftop Terrace event space. The Rooftop Terrace is a truly remarkable private venue, a jewel in the crown of conference & events spaces. This space is both breathtaking and stylish, featuring glass surrounds, this venue provides a stunning backdrop at night, showcasing picturesque views of the Waitemata Harbour and Auckland Harbour Bridge, adding that WOW factor for our event for up to 150 people.

They have extended a special delegate accommodation rate for the IIA NZ Conference 2023, covering the period from Friday, 10 November, to Wednesday, 15 November. This offer allows attendees to take advantage of the rate and potentially enjoy a weekend in Auckland before the conference begins.

For those traveling to the IIA Conference 2023 with their vehicles, Valet Parking is available at a charge of \$45* per night (including GST). This convenient service operates from 7 am to 10 pm. Please note that the hotel does not offer self-parking options. However, there are nearby self-parking facilities available for your convenience.

To book please visit the IIA NZ Conference 2023 Website at www.conference.iianz.org.nz





Airedale Boutique Suites Premium Auckland Accommodation

The Scenic Hotel Group is thrilled to extend an exclusive offer to the delegates of the IIA NZ Conference 2023 for accommodation at the Airedale Boutique Suites, nestled on Queen Street in the vibrant theatre district of Auckland. This splendid establishment has recently undergone a comprehensive refurbishment, from the interior rooms to public spaces, while also meticulously restoring its heritage facade.

Strategically situated at 380 Queen Street, Airedale Boutique Suites places you in the heart of Auckland's central business district (CBD), just a short stroll away from the Aotea Centre.

Immersed in the rich history of this iconic Queen Street building, this new Auckland hotel has crafted a truly distinctive and authentic experience, fusing the elegance of art deco architecture with contemporary style and comfort.

They are generously extending a special delegate accommodation rate for the IIA NZ Conference 2023, covering the period from Thursday 9 November, to Wednesday, 15 November. This offer allows attendees to take advantage of the rate and potentially enjoy a weekend in Auckland before the conference begins.

For those traveling to the IIA Conference 2023 with their vehicles, Valet Parking is available at a charge of \$45* per night (including GST). This convenient service operates from 7 am to 10 pm, although it may occasionally be affected by major parades or sporting events that necessitate temporary closures of Queen Street. If you opt for Valet Parking, please refer to the Valet Parking Map through the below link to locate the designated parking area while you check into the hotel. Please note that our heritage building does not offer self-parking options. However, there are nearby self-parking facilities available for your convenience.

To book please visit the IIA NZ Conference 2023 Website at www.conference.iianz.org.nz



Accor Hotels: Pullman Auckland & Mecure Auckland Queen Street

Pullman Auckland and Mecure Auckland Queens Street are pleased to offer a 10% discount off the Best Available Rate of the Day for IIA NZ Conference 2023 at the following Hotels:

Pullman Auckland: Located in the heart of central Auckland, at the top of Shortland Street, Pullman Auckland has easy access to public transport and a short walk takes you to Albert Park and Queen Street. Offering hotel rooms and self contained apartments complete with kitchen facilities and balconies, 25 metre heated swimming pool, Tapestry Dining and day spa it is the ideal base to explore Auckland.

Mecure Auckland Queen Street: Located at the top of Queen Street, Mercure Auckland Queen Street embraces its vibrant local culture. With 96 guest rooms, a restaurant and bar, it invites every traveler to explore the intimate ethnic mosaic of Auckland. With easy access to the motorways and University of Auckland, the hotel provides the perfect base for your stay. All rooms have free Wi-Fi, USB charging stations, television, tea and coffee making facilities, fridge and an electronic safe deposit box.

To book please visit the IIA NZ Conference 2023 Website at www.conference.iianz.org.nz



Event Overview & Refund Policy

How to register

Register online at www.conference.iianz.org.nz
(face-to-face or online)

The online session link will be sent to hybrid delegates the week prior, along with background material for the sessions registered.

Registration Fees

Earlybird Registration Fees

Members: \$1395.00

Non-members: \$1795.00

Standard Registration Fees

Members: \$1595.00

IIA NZ business partner**: \$1595.00

Non-members: \$1995.00

All prices are in NZD and exclude GST.

The IIA NZ Conference 2023 is a two-day event, featuring the Cocktail Connect on Monday, 13 November 2023. For in-person attendees, the ticket price covers morning tea, afternoon tea, a light working luncheon, access to renowned speakers, AV facilities, Cocktail Connect networking evening and event management services on both days. Please note that there will be no afternoon tea provided on Day Two.

For those participating in the event online, the ticket price includes access to renowned speakers, AV facilities, online video conference connectivity, and event management services throughout the duration of the conference.

IIA NZ business partners, including RISK NZ, IoD, TINZ, ISACA, and ACFE members, are warmly invited to attend the IIA NZ Conference 2023 at the exclusive IIA NZ **standard member registration rate. We value the collaboration and partnership with these organizations and extend this special offer as a token of appreciation for their continued support.

CPE

IIA NZ Conference 2023 attendance will provide 14 CPE hours.

A CPE certificate will be emailed to those who registered attended this event.

Online attendees who have successfully registered will be granted access to the event. Only registered individuals will be eligible to receive an IIA NZ CPE certificate.

To qualify for an IIA NZ CPE certificate, virtual participants must watch the entire duration of the IIA NZ Conference 2023.

IIA NZ Event Overview & Refund Policy

- **Earlybird registrations open on 1 August 2023 and close on Sunday 3 September 2023.**
- **Registrations open on 1 August 2023 and close on Friday 20 October 2023.**
- **Full refund:** You can receive a full refund before ticket sales close as noted above or until sold out, whichever comes first.
- **No refund:** After the event closing date, or when tickets are sold out, we cannot provide a refund due to confirmed catering numbers and other related event matters.
- We highly encourage you to register early for this event. In the unlikely event of cancellation, rest assured that all registered participants will receive a full refund.
- Please kindly note that **all dietary requirements must be brought to our attention before the registration closing date.** We regret to inform you that we will be unable to cater to any dietary requests on the day of the event.
- The registration fee is the same for both in-person and online attendance. This is to account for the costs associated with audio-visual equipment and video conferencing resources required to facilitate a seamless virtual experience.
- Postponement due to COVID: If there are any constraints caused due to COVID, we will notify you of a postponement. In such a case, your funds will be held with IIA NZ until we can confirm a new date for the event or you will be refunded.
- Upon registration, you understand that this is a hybrid event that combines both in-person and virtual attendance options, allowing attendees to participate in the conference from anywhere in the world. In this case, the IIA NZ education day may be recorded for promotional purposes, meaning that portions of the event could be used for promotional purposes later.

Please note that by purchasing a ticket to the event, you agree to the terms and conditions outlined in this refund and attendance policy.

Under the Privacy Act 2020, we prioritise the protection of your privacy. Rest assured that all IIA NZ Conference 2023 registration information will be solely used for conference purposes. Once the conference has concluded and all communications are completed, you will no longer receive any further contact from us concerning this event. Your privacy is of utmost importance to us, and we strictly adhere to privacy guidelines to safeguard your information.

For further information please refer to the IIA NZ website for Terms & Conditions.

Disclaimer: While every reasonable effort has been made to ensure that the information contained in this correspondence is complete and accurate, the Institute of Internal Auditors New Zealand (IIA NZ) does not represent or warrant the accuracy or completeness of the information, or that this information is suitable for use in every situation. The Institute, and its directors and officers, do not accept any responsibility or liability arising directly or indirectly from or in connection with your use or reliance on this information, or from any omission in the information.